



**In their own words:**  
"They're absolutely superb".

## Helping our contractors navigate the off-payroll working legislation

### A PayStream Q&A with Tony - Quantity Surveyor

The introduction of the off-payroll working legislation in April 2021 dramatically changed the contracting landscape. Previously, provided an assignment was deemed to be outside IR35, the decision to work via an umbrella or limited company was made by the contractor, but now it is the end client that determines whether an assignment falls inside or outside IR35.

We recently spoke to Tony, a limited company contractor who was actively using PayStream's My PSC service during the legislative changes. We wanted to know how the off-payroll working legislation affected his working circumstances and whether PayStream were able to provide him with the support he needed.

#### A trusted accountant

Firstly, Tony was eager to reiterate how happy he was with the service he received from PayStream overall. Having used My PSC for several years, he was delighted to say that,

"PayStream provide an excellent service. They were excellent during the COVID pandemic and it's just a nice and easy experience."

In the build up to the introduction of the off-payroll working legislation, Tony's dedicated accounts team contacted him several times to make him aware of the changes that were being introduced, providing helpful content and guides as well as answering any of the queries he had.

"I was well informed, absolutely, I received calls and emails."

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## Preparing for the off-payroll working legislation

PayStream took steps in advance of the legislative changes to ensure Tony was well prepared and had complete peace of mind when it came to the changes and their impact on how he was used to working.

Whilst he did research the legislation himself, he felt that the information provided by PayStream was invaluable. Tony said:

“I took comfort in the fact that I gave PayStream all of my contracts which were reviewed by their IR35 team. I knew that if I continued to work in the way I had been doing that everything would be fine”.

## A year on from the changes

Tony's most recent assignments have been identified as inside IR35, so he's made the decision to close down his limited company. His accounts team is currently assisting with the closure, Tony remarked:

“They're absolutely superb, they provide me with everything, all the calculations and explanations”.

He was impressed with how easily and frequently he was able contact the team if he had any questions or concerns regarding the closure.

## A return to umbrella?

After Tony's limited company has completed its closure, Tony was optimistic about making a return to PayStream in the future.

“I'm really sad that I'm having to leave the My PSC service but PayStream would be my first choice should an umbrella company opportunity arise in the future. Thank you for the service!”



If you'd like IR35 advice or are simply looking for advice on what would be the best option to suit your circumstance, give our experts a call us on **0161 929 6000** or email [info@paystream.co.uk](mailto:info@paystream.co.uk)